

WARRANTY

Every FenceScape product is backed by our exceptional customer service and quality guarantee.

FenceScape is backed by a 25-Year Limited Warranty for residential applications and a 10-Year Commercial Warranty. Your new FenceScape fence will be attractive and dependable for years to come. That's because FenceScape is guaranteed against:

Termites Checking Splitting Decaying Rotting Splintering

25-Year Limited Residential Warranty

Coverage

TimberTech FenceScape (hereinafter "FenceScape") warrants to the original consumer purchaser ("Purchaser") that, for a period of twenty-five (25) years from the date of original consumer purchase, under normal use and service conditions, FenceScape products shall be free from material defects in workmanship and materials, and shall not check, split, splinter, rot or suffer structural damage from termites or fungal decay.

If a defect appears within twenty-five (25) years from the date of original customer purchase, Purchaser shall notify FenceScape in writing within thirty (30) days from the discovery of the alleged defect, and, upon confirmation by an authorized FenceScape representative of the defect, FenceScape's sole responsibility shall be, at its option, to either replace the defective item or refund the portion of the purchase price paid by Purchaser for such defective item (not including the cost of its initial installation). This warranty shall not cover and FenceScape shall not be responsible for costs and expenses incurred with respect to the removal of defective FenceScape products or the installation of replacement materials, including but not limited to, labor and freight. The foregoing remedies are the SOLE AND EXCLUSIVE REMEDY FOR BREACH OF ANY WARRANTY.

Transferability

This warranty may be transferred one (1) time, within the five (5) year period beginning from the date of original purchase by the Purchaser, to a subsequent buyer of the property upon which the FenceScape products were originally installed.

To Make a Claim

To make a claim under this limited warranty, Purchaser, or the transferee, shall send to FenceScape, within the warranty period referred to above, a description of the claimed defect and proof of purchase, to the following address:

FenceScape • Attn: Claims Department • 894 Prairie Avenue • Wilmington, Ohio 45177

Limitations

FenceScape does not warrant against and is not responsible for, and no implied warranty shall be deemed to cover, any product failure, product malfunction, or damages attributable to: (1) improper installation of FenceScape products and/or failure to abide by FenceScape's installation guidelines; (2) use of FenceScape products beyond normal residential use, or in an application not recommended by FenceScape's guidelines and local building codes; (3) movement, distortion, collapse or settling of the ground or the supporting structure on which FenceScape products are installed; (4) any act of God (such as flooding, hurricane, earthquake, lightning, etc.), environmental condition (such as air pollution, mold, mildew, etc.), or staining from foreign substances (such as dirt, grease, oil, etc.); (5) variations or changes in color of FenceScape products; (6) improper handling, storage, abuse or neglect of FenceScape products by Purchaser, the transferee of third parties; (7) acts of vandalism; or (8) the use of fasteners, which do not properly receive and/or secure FenceScape products. Each Purchaser is solely responsible for determining the effectiveness, fitness, suitability and safety of the FenceScape products in connection with its use in any particular application.

Warranty Registration is Easy

Please fill out the card below, or visit www.fencescape.com and select the *Warranty and Care* link to register Online.

FenceScape® Customers:	Name: _____ Purchase Date: _____																							
	Street Address: _____																							
Please complete this card and mail to:	City: _____ State/Province: _____ Zip/Postal Code: _____																							
	Country: _____ Phone: _____ E-Mail: _____																							
FenceScape 894 Prairie Avenue Wilmington, OH 45177 Attn: Warranty	Product Information:																							
	Where was your product purchased? _____ How was your product installed? _____ <input type="checkbox"/> Contractor Name: _____ <input type="checkbox"/> Self-Installed Application: <input type="checkbox"/> Residential <input type="checkbox"/> Commercial																							
This information will help us better serve your needs. Please return warranty card within 30 days of receipt of product.	Components Used: (please check)																							
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	Demographic Information: Number of residents in household: _____ Number of household residents in the following age groups: <input type="checkbox"/> 0-12 <input type="checkbox"/> 13-18 <input type="checkbox"/> 19-27 <input type="checkbox"/> 28-39 <input type="checkbox"/> 40-55 <input type="checkbox"/> 55+ Average household income: <input type="checkbox"/> Under \$35,000 <input type="checkbox"/> \$35,000-50,000 <input type="checkbox"/> \$50,000-70,000 <input type="checkbox"/> \$70,000-95,000 <input type="checkbox"/> \$95,000+ What style of fence did you build? <input type="checkbox"/> Picket <input type="checkbox"/> Good Neighbor <input type="checkbox"/> Picture Frame <input type="checkbox"/> Privacy <input type="checkbox"/> Other																							

Impeccable style, unlimited design possibilities
and effortless maintenance are what make a
FenceScape fence such a rewarding investment.

2009

FenceScape®

INSTALLATION & MAINTENANCE GUIDE

Visit fencescape.com or
call 1-800-307-7780 for more information.

This warranty shall only be applicable and enforceable in the United States of America and Canada. Copyright ©2007 FenceScape. This warranty is effective for consumer purchases made on or after March 1, 2007.



TimberTech
FenceScape®

894 Prairie Avenue · Wilmington, OH 45177
www.fencescape.com · 1-800-307-7780

LIT-FENCEINSTALL



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October 2008



TimberTech
FenceScape®

INSTALLATION INSTRUCTIONS AND FASTENING METHODS

Backed by a Name You Can Trust

Only TimberTech, the composite decking industry's leading innovator, could create a premium fencing product that lasts so long and looks this good.

Made from reclaimed wood fibers and pure plastic resins, FenceScape is consistent in color, shape and size. FenceScape fences look new, year after year, unlike wood fences that often turn grey or require substantial maintenance. And with FenceScape components, there are numerous design options.

With proper installation and care, FenceScape is guaranteed to provide years of low-maintenance luxury and privacy.

To achieve trouble-free installation of FenceScape products:

- Consult local building codes prior to installation.
- Familiarize yourself with Installation Instructions.
- Ensure that you have all tools and materials needed.
- Check the location of underground utilities.

Storage and Handling

- Transport and store FenceScape products on a flat surface, covered with a non-translucent material.
- When working with FenceScape products or any building materials, be sure to wear proper clothing and safety equipment.
- When carrying FenceScape fence boards and rails, carry on edge for better support.
- Never dump FenceScape when unloading.

Important Information Before You Begin

- Standard woodworking tools may be used, as per applicable manufacturer's instructions. Steel reinforced rails can be cut using a standard carbide tip saw blade, but blades may experience wearing.
- FenceScape is made for fencing applications only and should never be used in applications beyond its intended use.
- FenceScape fence boards are not load bearing members.
- FenceScape rails should only be used in the construction of a fence.
- Scrap can be discarded with normal construction debris.

FenceScape composite fencing offers the same installation flexibility as traditional wood. Styles such as solid privacy, spaced picket, good neighbor and other custom installations are easily achieved using FenceScape components. As always consult local building codes prior to installation.



Installing Posts/Post Covers

5-1/4" x 5-1/4" Post

1. Stake out the property line. Check the location of underground utilities.
2. Dig hole per local building codes and practices. Depth varies by region. A general rule of thumb is 1/3 the length of the post. The diameter of the hole should be approximately twice the thickness of the post.
3. Set posts in concrete with 2"-4" of gravel below for drainage. Level and square posts. Fill concrete up to approximately 2" below grade. Level and square posts again. Spray off excess dust. Allow 24-48 hours for concrete to dry.
4. Back fill dirt around the base of the post. Tamp dirt in and around hole to desired level. FenceScape post covers require additional reinforcement.

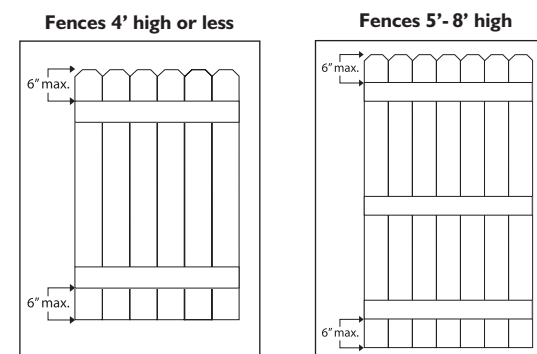
INSTALLATION INSTRUCTIONS AND FASTENING METHODS

4-1/4" x 4-1/4" Post Cover

1. Stake out the property line. Check the location of underground utilities.
2. Dig hole per local building codes and practices. Depth varies by region. A general rule of thumb is 1/3 the length of the post. The diameter of the hole should be approximately twice the thickness of the post.
3. Slide post cover over 4" x 4" or steel post. Set post/post cover in concrete with 2"-4" of gravel below for drainage. Level and square post. Shim post if applicable.
4. Fill concrete up to approximately 2" below grade. Level and square posts again. Spray off excess dust. Allow 24-48 hours for concrete to dry.
5. Back fill dirt around the base of the post. Tamp dirt in and around hole to desired level.

Attaching Support Rails

- Support rails may have a slight crown. Be sure to install rails with the crown up.
- Support rails are designed for applications with a maximum post span of 8' center-to-center of the posts.
- Fences 5' to 8' high require (3) support rails; fences 4' high or less require (2) support rails.
- Support rails contain a perforated steel plate embedded mid-span, sectioned easily using a standard carbide tip saw blade.
- Cross cuts achieved by slowing the cut speed through the steel core.
- Routing of the rail is *not* recommended due to embedded steel core.



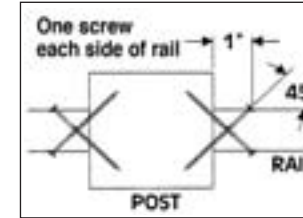
Mounting Applications

Mounting Between Posts

- Attach using powder-coated, color-matched rail bracket.
- Set the rail bracket so the fence board will not extend more than 6" from top and bottom support rails.
- Pre-drilling is not required with use of rail bracket.



- Fasten bracket into FenceScape post cover, with use of internal 4" x 4" post, using (2) #8 x 2-1/2" weather-resistant stainless steel or high-quality coated deck screws at each rail to post attachment.
- Fasten bracket into FenceScape post using (2) #8 x 1-1/4" weather-resistant stainless steel or high-quality coated deck screws at each rail to post attachment. FenceScape offers color matched #8 x 1-1/4" stainless steel screws (FSS125MC).
- Fasten support rail to bracket using (2) #8 x 1-1/4" weather-resistant stainless steel or high-quality coated deck screws.
- Toe-screwing applications require pre-drilling, along with (2) #8 x 3" weather-resistant stainless steel or high-quality coated deck screws at each rail to post attachment.
- 45° pre-drilled holes should be located 1" from end cut and 1" from top and bottom edge of the rail.



Face Mounting

- Use (2) #8 x 3" weather-resistant stainless steel or high-quality coated deck screws at each rail to post attachment.
- NOTE:** Use manufacturer's recommended fastener with steel post applications.

Attaching Fence Boards

- Fence boards cut and fasten like wood.
- Boards should not extend beyond a maximum of 6" past top and bottom support rail.
- Attach using either (2) 1/2" crown x 1-1/4" weather-resistant staples, (2) 1-3/4" weather-resistant ring shank nails, or (2) #8 x 1-1/4" weather-resistant stainless steel or high-quality coated deck screws at each rail. FenceScape offers a color matched 1-3/4" ring shank nail (FSN175MC) and a color matched 1-1/4" screw (FSS125MC).
- Weather-resistant fasteners are highly recommended to minimize "bleeding" due to moisture corrosion.
- Pressurized air gun applications: proper desire for fastener depth can be obtained by testing on scrap material.
- Lateral expansion and contraction spacing is *not* required; however the boards should fit loosely together. A full privacy fence can be achieved.

Attaching FenceScape Post Caps

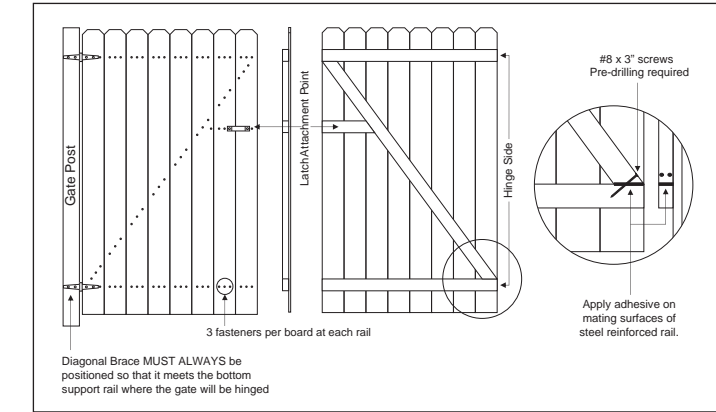
- Caps can be secured using stainless steel finish nails or exterior caulk.
- NOTE:** Flat top post caps should be used with 4-1/4" x 4-1/4" posts only. Decorative and internal post caps should be used with 5-1/4" x 5-1/4" posts only.

GATE INSTALLATION

FenceScape gates install similarly to wood gates. The gate pictured below has been tested to span up to 48". If additional support is desired, we recommend using a steel gate kit. One such system is Adjust-A-Gate™. For more information, visit the company's Web site at jewettcameron.com.

1. Set the posts. Although it may not be required, the 5-1/4" x 5-1/4" posts can be reinforced with wood, steel or concrete. Post covers always require additional reinforcement.
2. Install the three support rails in a "Z" type formation.
3. Because most of the weight will be distributed to the bottom, the diagonal brace must always be positioned so that it meets the bottom support rail where the gate will be hinged.
4. Add construction adhesive where two rails meet for additional support.
5. Pre-drilling is required. Use #8 x 3" weather-resistant stainless steel or high-quality coated deck screws.

6. A horizontal brace is used to attach the gate latch.
 7. Use three fasteners per 5-1/2" board at each rail, and two fasteners for 3-1/2" boards.
- (See "Attaching Fence Boards" for fastener recommendations).



CARE AND CLEANING

General Care

Although low-maintenance, FenceScape components may require periodic cleaning to help maintain the beauty of the product. Frequency of cleaning requirements will vary by region and environment. For periodic cleaning, use a cleaner like eco-friendly Corte Clean (corteclean.com). Follow the manufacturer's application instructions.

General rinsing with a hose is recommended. However, rinsing may be performed with a pressure washer. The recommended maximum is 1200 psi for FenceScape products. A fan tip nozzle should be used, and spray in the direction of the wood pattern or fence boards to avoid damaging the surface of the fence. Use caution not to damage the material, and always take the proper safety precautions when operating a power washer.

Graffiti Removal

To clean graffiti off the surface of FenceScape products, try using Motsenbocker's Lift Off #4 (liftoffinc.com). The best method is to apply the Lift Off #4 and allow it to soak in. The manufacturer recommends 3 minutes, but allowing it to stand on the fence board for an hour eases the cleaning process. After letting the cleaner soak in gently, work a non-abrasive brush over the surface of the stain. Repeat as needed until the stain is removed. A small pick or file tip may be used to remove the paint out of the emboss pattern if desired.

Scratches, Nicks, Cuts and Grooves

Scratches and nicks will weather to a similar match in 8-10 weeks; the time frame will vary based on exposure and climate. Surface scratches on the fence boards, rail and the 5-1/4" x 5-1/4" post may be repaired by applying heat to the surface; you can blend the damaged surface area back in by encapsulating the wood fiber and resin back together.

This can be performed with a soldering iron. Best practice would be to experiment on a piece of scrap material to determine the best heat range as every soldering iron will vary. A rounded tip design will work the best to blend the scratched material back in.

Minwax® Wood Finish™ Stain Markers in Early American color enable touchups of FenceScape reinforced rails, fence boards and fence posts. Simply apply the marker to the damaged area and wipe off any excess wood finish. Dries to a nice color comparable to the FenceScape Mountain Cedar finish.

Painting, Staining and Sealing

Although not required, FenceScape may be painted or stained. TimberTech does not recommend painting and cannot guarantee the performance of anything applied to the product. Painting and staining takes away from the low-maintenance benefits of FenceScape, and once FenceScape is painted, stained or sealed, subsequent applications will be necessary to maintain appearance.

For additional information, visit fencescape.com